

Q: Air4G cannot connect to wireless WAN (3G/4G).

A: 1. Please check whether your dongle is in the Air4G's 3G/4G USB support list.
(<http://www.airlive.com>)

If it is, please upgrade Air4G to the latest firmware.

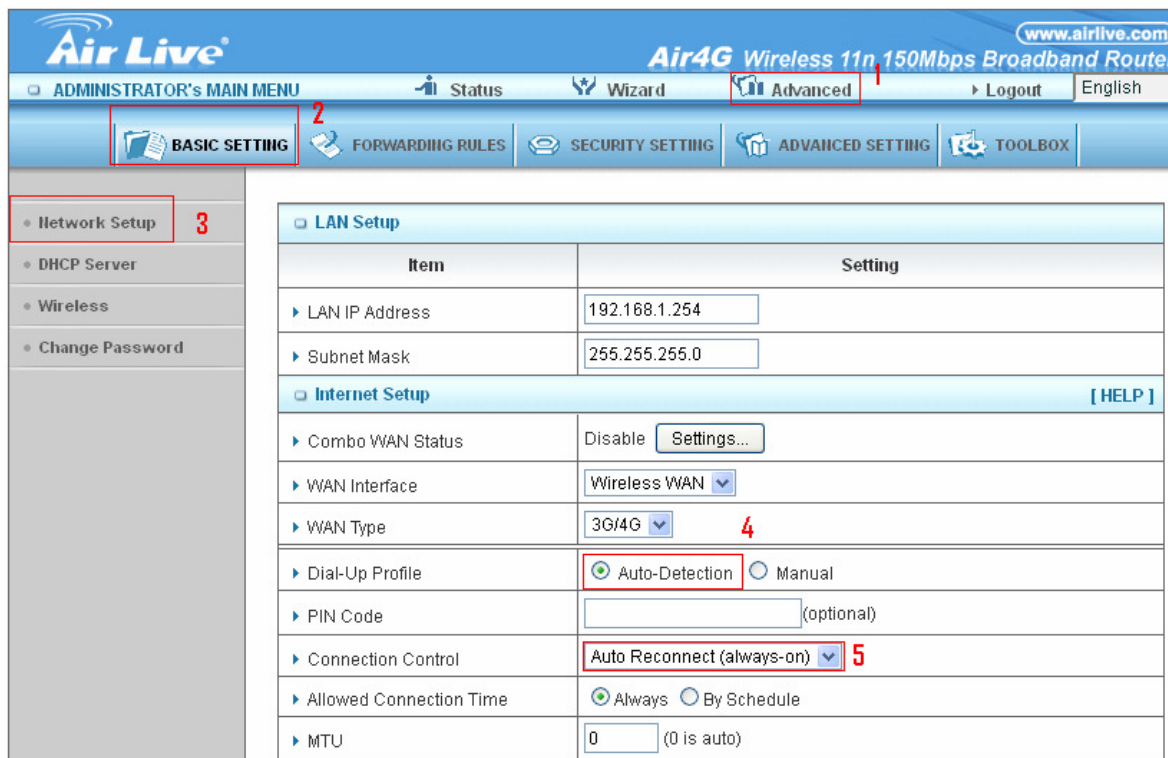
If it isn't, please use the dongles in the 3G/4G USB support list.

2. Please check if the 3G signal is weak.

Please plug your dongle in your PC, and connect your PC to the internet. If your PC connects to the internet successfully, please put Air4G near the window (or place your computer can connected to the internet), then try to connect to the internet again.

3. If your SIM card has PIN code, please plug dongle in PC and set PIN as disable.

4. Please get into the web management of Air4G, and set the "Dial-Up Profile" as Auto-Detection, and set "Connection Control" as Auto Reconnect (always-on).



The screenshot shows the Air Live web management interface. The top navigation bar includes "ADMINISTRATOR'S MAIN MENU", "Status", "Wizard", "Advanced", "Logout", and "English". The "Advanced" menu is expanded, showing "BASIC SETTING" (highlighted with a red box and number 2), "FORWARDING RULES", "SECURITY SETTING", "ADVANCED SETTING", and "TOOLBOX". The "BASIC SETTING" menu is further expanded to show "Network Setup" (highlighted with a red box and number 3), "DHCP Server", "Wireless", and "Change Password". The "Network Setup" page is displayed, showing "LAN Setup" and "Internet Setup" sections. The "Internet Setup" section is expanded, showing the following settings:

Item	Setting
LAN IP Address	192.168.1.254
Subnet Mask	255.255.255.0
Internet Setup [HELP]	
Combo WAN Status	Disable <input type="button" value="Settings..."/>
WAN Interface	Wireless WAN
WAN Type	3G/4G (highlighted with a red box and number 4)
Dial-Up Profile	<input checked="" type="radio"/> Auto-Detection (highlighted with a red box) <input type="radio"/> Manual
PIN Code	<input type="text"/> (optional)
Connection Control	Auto Reconnect (always-on) (highlighted with a red box and number 5)
Allowed Connection Time	<input checked="" type="radio"/> Always <input type="radio"/> By Schedule
MTU	0 (0 is auto)

When you complete settings, please save the changes and reboot Air4G.

Then please get into the Status page to check whether Air4G can get WAN IP.

Air Live® www.airlive.com		
Air4G Wireless 11n 150Mbps 3G Broadband Router		
USER's MAIN MENU Status		
System Password: <input type="text"/> (default: airlive) <input type="button" value="Login"/>		
System Status [HELP]		
Item	Status	Sidenote
IP Address	31.147.177.33	WAN IP
Subnet Mask	255.255.255.255	
Gateway	10.64.64.64	
Domain Name Server	193.198.184.130 , 193.198.184.140	
Connection Time	23:08:33	
Wireless Modem Information		
Item	Status	Sidenote
Card Info	E353	Supported Cards List
Link Status	Connected.	
Signal Strength	29%	
Network Name	T-Mobile HR	(3G)

5. If Air4G cannot get WAN IP, please try to set the “Dial-Up Profile” as “Manual” ,and input all 3G settings (For example: APN, Dial number, ...etc.).
If you are not sure, please contact your ISP.

Internet Setup	
▶ Combo WAN Status	Disable <input type="button" value="Settings..."/>
▶ WAN Interface	Wireless WAN <input type="button" value="v"/>
▶ WAN Type	3G/4G <input type="button" value="v"/>
▶ Dial-Up Profile	<input type="radio"/> Auto-Detection <input checked="" type="radio"/> Manual ¹
▶ Country	Albania <input type="button" value="v"/>
▶ Telecom	Vodafone <input type="button" value="v"/>
▶ 3G/4G Network	WCDMA/HSPA <input type="button" value="v"/>
▶ APN	<input type="text"/> (optional)
▶ PIN Code	<input type="text"/> (optional)
▶ Dialed Number	<input type="text"/>
▶ Account	<input type="text"/> (optional)
▶ Password	<input type="text"/> (optional)
▶ Authentication	<input checked="" type="radio"/> Auto <input type="radio"/> PAP <input type="radio"/> CHAP
▶ Primary DNS	<input type="text"/> (optional)
▶ Secondary DNS	<input type="text"/> (optional)
▶ Connection Control	Auto Reconnect (always-on) <input type="button" value="v"/>
▶ Allowed Connection Time	<input checked="" type="radio"/> Always <input type="radio"/> By Schedule
▶ MTU	<input type="text"/> (0 is auto)